BMC Education Services – Course contents

A typical BMC Education Services course consists of:

- ❏ A Self-Paced (WBT) or Assisted Self-Paced (ASP)
- ❏ A self-contained interactive interface created with [1] Articulate Presenter 13 and Microsoft PowerPoint 2010 or 2013, or [2] Articulate Storyline 2
- ❏ Audio files
- ❏ Videos files created in Camtasia 8 or later, or Adobe Captivate 9
- ❏ Demonstrations, simulations, and activities created in Adobe Captivate 9
- ❏ Course Assessments, Module-Level Quizzes, and Lesson-Level Quizzes created with Articulate QuizMaker 13
- ❏ Interactivities created with Articulate Engage 13
- ❏ HTML5-based welcome page

BMC Education Services courses can be hosted on:

- ❏ Learning Management System (LMS)
  - ▪ Supported standards are:
    - • SCORM 1.2
    - • AICC
    - • SCORM 2004 (2nd, 3rd, and 4th Edition)
- ❏ Web Server (with no tracking features)
- ❏ SharePoint (if your SharePoint supports integrated course package)

For more information about BMC Education Services, visit **www.bmc.com/education**.

Configurations of Student's Computer

System Requirements for <u>viewing</u> courses:

❑ **Hardware**

- CPU → 1.6 GHz processor or higher (32-bit or 64-bit)
- RAM → 2 GB minimum
- Disk Space → 750 MB to 1 GB minimum
- Display Screen → Minimum 1,024 x 768 screen resolution (higher is recommended for better experience)
- Functional sound card and drivers, as well as speakers or headphones, are required for course audio & narration

❑ **Software**

- Supported Operating Systems:
    - Windows 10 (32-bit or 64-bit)
    - Windows 8 (32-bit or 64-bit)
    - Windows 7 SP1 or later (32-bit or 64-bit)
    - Windows Vista SP2 or later (32-bit or 64-bit)
    - Windows 2003 (32-bit or 64-bit)
    - Windows XP SP3 or later

- Supported browsers:
    - Microsoft Internet Explorer 8 and later
    - Microsoft Edge (latest version)
    - Mozilla Firefox 6.x and later
    - Google Chrome 18 and later
    - Safari 6 and later
    - Opera 10 and later

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- Required Plug-in:
  - Installed version of Adobe Flash Player 10.3 or later
- **Optional** – For availing Screen Reading facility (508 Compliance):
  - Installed version of Screen Reader app. The supported version is JAWS 15 or later (to be used with Internet Explorer 11 or later) (for Flash output only) *Visit the site for detailed info about 508 compliance & supported sections* → *https://articulate.com/support/article/Articulate-Studio-and-Section-508-Accessibility*

❐ **Setup**

- Pop-up Blockers:
  - Pop-up blockers should be disabled while viewing courses
- Browser Zoom Level:
  - Browser's zoom level should be 100%
  - A zoom level less or more than 100% may result in unwanted output

❐ **Internet Connection Speed**

- Internet speed should be 1 mbps (minimum)

WBT Hosting Requirements

To host BMC courses, you must load the files, licensed from BMC Education Services, onto a web server or your LMS that is accessible by your user community.

Please note that self-hosted courses do not include support for, or assistance with, hosting the WBT in your environment.

Hosting Requirements:

- A validation test. (Please ask a BMC representative for the **LMS Request Form** (LRF). The LRF has all information about BMC courses and provides download links for BMC's Sample SCORM test packages. Using the LRF, your LMS Administrator/Tech Team can download & test our Sample SCORM test packages to check whether your LMS supports BMC courses.)
- A web server, or an LMS with package upload limit up to 200 MB (per LO/SCO/SCORM package).
- Secured Access to ensure that only authorized students can access the courses.

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Course Accessibility Using Mobile Devices (CSOD Mobile App)

BMC courses are programmed to be compatible to run on mobile devices on both a web browser and the Cornerstone (CSOD) Mobile App. Depending on the contents, there are some limitations:

- Smaller fonts, images, and graphics typically require a minimum screen size of 10 inches
- Some simulations/demonstrations may not display properly in the CSOD Mobile App
- Some Engage activities and quizzes contain smaller fonts/images
- Smaller player navigation controls, and so on

Therefore, for a better experience, we recommend viewing our self-paced content (web-based content, Assisted self-paced) with a minimum screen size of 10 inches, and that you license the content and host it yourself.

WBT Modification Requirements (RTRC)

Customers, who purchase the source files (RTRC) for a WBT/ASP, have the option of modifying or updating that WBT.

- **Modifying a course requires some or all of the following applications, depending on the modification**:
  - A licensed version of:
    - Articulate Studio 13
    - Microsoft PowerPoint v2013 or v2016
    - Adobe Captivate 9
    - Camtasia 8
    - Audio editing tool (freeware can be used)
    - Articulate Storyline 2 (applicable if purchased course was developed using Articulate Storyline 2)
    - Basic working/programming knowledge

- **Please note that self-hosted courses do not include**:
  - Licenses for the tools listed above
  - Support for performing modifications

BMC can perform modifications or provide support for modifications as an additional for fee service.

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